

# MR400 LTE Log Tool User Manual

## How to use

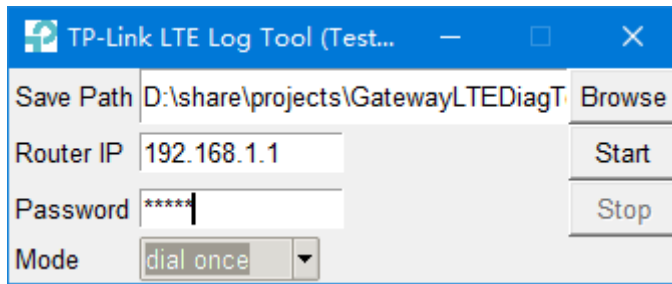
1. **Connect to the router.** Use **Ethernet cable** (recommended) or **5GHz** network.
2. **Upgrade firmware.** Login the router management webpage. Advanced → System Tools → Firmware Upgrade → Local Upgrade, choose the firmware file and upgrade.



3. **Open the tool.** Extract *TP-LINK LTE Log Tool.zip*, run *TP-LINK LTE Log Tool.exe*

tcl86t.dll	2019/6/28 16:29
tk86t.dll	2019/6/28 16:29
<b>TP-LINK LTE Log Tool.exe</b>	2019/6/28 16:29
TP-LINK LTE Log Tool.exe.manifest	2019/6/28 16:29
tolink.ico	2019/6/28 16:29

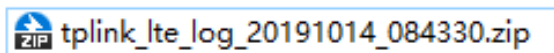
4. **Enter the router's IP and password.**



## 5. Select Mode and Click “start”

- **dial once.** For **dial issues** (no Internet access completely). Auto-stop after 2 minutes.
- **net monitor.** For **occasional network disconnect issues**. Auto-stop when network disconnect is detected.
- **manual.** Need to stop manually.

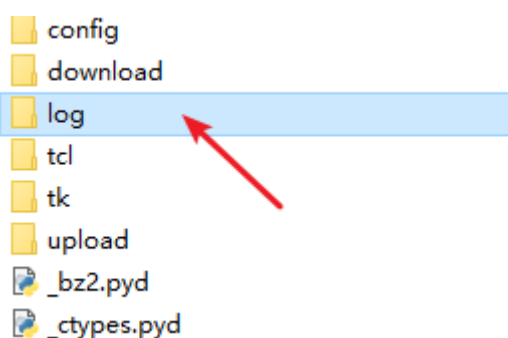
## 6. Send log to us. The log directory will open after the tool stops.



## FAQ

**Q: There was a problem running this tool.**

**A:** Sorry, please send us the log of this tool for diagnosis.



**Q: “Windows Firewall has blocked some features”.**

**A:** Tick all options and click “Allow access”, then restart the tool.

